

## Electronic Acknowledgement Receipt

EFS ID:	2438520
Application Number:	10616006
International Application Number:	
Confirmation Number:	1026
Title of Invention:	Speech data mining for call center management
First Named Inventor/Applicant Name:	Luca Rigazio
Customer Number:	27572
Filer:	Gregory Alan Stobbs/Kyna Pittman
Filer Authorized By:	Gregory Alan Stobbs
Attorney Docket Number:	9432-000241
Receipt Date:	07-NOV-2007
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Application Type:	Utility under 35 USC 111(a)

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Submitted with Payment	yes
Payment was successfully received in RAM	\$100
RAM confirmation Number	2153
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The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows:

Charge any Additional Fees required under 37 C.F.R. Section 1.16 and 1.17

### File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /zip	Pages (if appl.)				
1		Amendment.pdf	1186341 09e444916d159e0428872ef29415a0f 3817fc	yes	29				
<b>Multipart Description/PDF files in .zip description</b>									
Document Description		Start		End					
Amendment - After Non-Final Rejection		1		1					
Claims		2		12					
Applicant Arguments/Remarks Made in an Amendment		13		29					
<b>Warnings:</b>									
<b>Information:</b>									
2	Fee Worksheet (PTO-06)	fee-info.pdf	8145 081ec414d95672eac0975637b068a1d2d 27e9316c1	no	2				
<b>Warnings:</b>									
<b>Information:</b>									
Total Files Size (in bytes):					1194486				
<p><b>This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.</b></p> <p><b>New Applications Under 35 U.S.C. 111</b>  If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.</p> <p><b>National Stage of an International Application under 35 U.S.C. 371</b>  If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.</p> <p><b>New International Application Filed with the USPTO as a Receiving Office</b>  If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.</p>									